

# CONGRATULATIONS

## DCFS ALL STARS

DIRECTOR'S EMPLOYEE RECOGNITION AWARD WINNERS

# February 2010

### Outstanding Team Staff Award

#### *San Fernando Valley HSA Team*

**Mark Moton**

**Thelma Ward**

**Larisa Tsarukyan**

**Gisela Jimenez**

**Brad Hoffman**

**Mercedes Amaya**

**Olena Kasyan**

**Toni Marangello**

**Nadia Arakelian**

**M. Adele Gamboa**

**Edelynn Martinez**

**Diana Avetisyan**

The San Fernando Valley Human Service Aid (HSA) workers always put forth an extra effort and are unwavering in their dedication to our foster youth. They exhibit a "can do" attitude and a willingness to help whenever they are needed.

They regularly provide assistance with the SFV Prom Prep, Holiday on the Lot and numerous activities for foster youth. During the holiday seasons, they wrapped over 1000 individual gifts for the holiday party for foster youth and organized gift distribution for their assigned social workers, so that no child would be without a gift during the holiday season.

During the recent SFV Prom Prep event, the HSA workers helped organize, sort and collect over 1000 dresses that were donated to our foster youth for their prom. They assisted in arranging the rooms for the event and helped package 60 individual gift bags for our foster teens.

They are dedicated workers who have gone the extra mile to ensure that our youth are safe and also make a difference in their lives. They are greatly valued by the San Fernando Valley office and deserving of the February 2010 Team DERA award.

## **Outstanding Support Service Staff**

*Lisa Lew, Senior Typist Clerk*

**Child Welfare Mental Health Services Division (CWMHSD) SAT Program  
Borax**

Lisa Lew is the Senior Typist Clerk for the Sexual Abuse Treatment Program located in the Borax Office. She demonstrates a warm and caring attitude while completing her work and assisting the staff to the best of her capabilities. She is deeply aware that her work is part of the Department's efforts to service children and families.

Lisa is regarded as a most reliable individual in completing a project. She needs very little instruction and is quick to pick up on little nuances of work requests. She is also very knowledgeable about obtaining information regarding personnel matters, resources, and contacts. Her ability to troubleshoot technical problems makes her a prized asset to the unit. She provides helpful suggestions that enhance the effectiveness of presentations. She completes her assignments in a timely and thorough manner exactly as asked, always providing her absolute best even on last minute requests requiring immediate attention.

She helps social workers in correcting eCAPS, closing cases, maintaining orderly records, and provides clerical and phone support for workers not at their desk. When clients are looking for detained family members, Lisa is a great asset. She connects clients with the appropriate staff person. Further, she performs her duties, even if they are not exciting (like shredding old documents), with a smile and does not give up on a task until it is done correctly.

In May, the MART Team detained a little boy of Cantonese descent and was unable to communicate with him, or his mother. Lisa was extraordinarily kind and helpful when she offered to assist with translation. She not only translated but she made a terrifying experience for a mother a little easier by being available to her, as well as ensuring that all of her questions were answered. Congratulations to Lisa Lew the February 2010 DERA winner for Outstanding Support Service.