

# CONGRATULATIONS

## DCFS ALL STARS

DIRECTOR'S EMPLOYEE RECOGNITION AWARD RECIPIENTS

### December 2007

#### Outstanding Administrative Staff Award

*No Recipient for the Month of December*

#### Outstanding Direct Service Staff Award

*Lovette Panthier, Supervising Children's Social Worker  
San Fernando Valley East Office*

Ms. Panthier is a hard working and very dedicated FM/R SCSW and Resource Coordinator at the new San Fernando Valley DCFS office.

As a supervisor, Ms. Panthier sets high standards for her workers, and provides them with the support and direction necessary to achieve those standards. She provides her staff with weekly training and will meet with her staff on an individual basis to overcome any obstacle that will arise on their caseload. Ms. Panthier is known for her willingness to go above and beyond the call of duty to assist Worker's with anything, especially donated items that will help the families and children on their caseload. She does this not only in her own office or unit but also in other DCFS offices.

As a Resource Coordinator, Ms. Panthier makes herself available after hours, on her regular days off, and on the weekends, whenever necessary to provide donated items for the children we serve. She is a firm believer that the children come first and will insist that workers contact her with questions or concerns, regardless of the time of day. She always informs CSW's immediately of all up coming events and donated toys, clothing, school supplies etc.

Ms. Panthier is very involved with the ACAC/Adopt a Childcare Caseworker program for the San Fernando Valley area. Ms. Panthier organizes and participates in monthly meetings and event planning with the ACAC group members and community partners in the area to come up with ideas to better serve our families.

As a long-time employee of DCFS, Ms. Panthier has developed outstanding relationships with community partners and outside agencies. During Christmas time, Ms. Panthier organized a huge United State Postal Service Toy Drive that is held at the DCFS office parking lot. The Local Post Office Staff through out the San Fernando Valley area participates in this once a year toy drive that is organized by Ms. Panthier to offer our families wonderful Christmas

gifts. Ms. Panthier has also developed and facilitated Mervyns back to school shopping spree, Prom prep 101 etc. At all times of the year, Ms. Panthier has extended her generosity and has spread her donations between her own office/SPA and with other offices/SPA, including the Santa Clarita office, West San Fernando Valley office, Pasadena office and Covina office to list a few.

Ms. Lovette Panthier is an excellent example to her colleagues and is a very deserving recipient of the December 2007 **DCFS ALL STARS** Director's Employee Recognition Award for Outstanding Direct Service Staff.

### **Outstanding Support Service Staff Award**

***Dora Orozco, Intermediate Supervising Typist Clerk***

**West Los Angeles Office**

Ms. Dora Orozco has been with the County of Los Angeles for more than 25 years. She is currently an Intermediate Supervising Typist Clerk in the West Los Angeles office. It is clear that she loves her job and takes it very seriously.

Ms. Orozco is excellent in training her staff in a way that is easily understood and accepts everyone at their own pace of learning with patience and understanding. Mrs. Orozco is very considerate and willing to take the time to listen to her staff. She is willing to accept new ideas and encourages her staff to be creative and take initiative. Ms. Orozco is fair and uses departmental policies and procedures to guide her in her decision making. Ms. Orozco is very good at interacting with all levels of staff in the office as well as those who she encounters via the telephone or in person.

Mrs. Orozco has an open door policy and invites her staff to come to her with any problem. There isn't a problem that arises that Ms. Orozco can't fix. She is articulate and clear when explaining, teaching, instructing and counseling. If she sees one of her staff struggling she will gently give instructions and information, which may have already been given, without making you feel inadequate. She instills in her staff a superb work ethic.

Ms. Orozco is an all around good person who is highly respected and who deserves the December 2007 **DCFS ALL STARS** Director's Employee Recognition Award for Outstanding Support Staff.

**An Outstanding Colleague  
Of Yours Could Be the Next Winner.**

**NOMINATE Someone NOW!**

